



6537 Baltimore National Pike, Baltimore, Md. 21228 410-747-0900 fx -0952

Dear Valued (**MELROY**) Clients and future customers,

MELROY is considered an essential service business and will not be closed should government mandates shut down most businesses.

We maintain our emergency services for residential and commercial in HVAC, plumbing and other health-related businesses we support. We suggest you call us for a phone consult first, as we may be able to assist you by phone to resolve or temporary reduce your service need.

We thank you for your business and we are ready to support you. **410-747-0900**

Your well-being is our top priority at **MELROY**. We understand the concerns about the Coronavirus (COVID-19) as well as other bad nasties and will govern ourselves accordingly.

We are following recommendations from the US Centers for Disease Control and Prevention and are taking extra safety measures and precautions for all of our office employees and field technicians. These include:

- Limiting our personnel to conduct service only to those clients not exhibiting symptoms.
- Maintaining safe protocols and interactions.
- Wearing face masks as required.
- Applying sanitizer and other cleaning methods, air system coil cleaning, filter disposal and replacements.
- Wiping surface areas in our work environment in office and trucks.

We kindly ask that if you or a household member, or an employee is sick or showing symptoms,
please notify us when calling.

410-747-0900.

For additional information about COVID-19, visit the U.S. Centers for Disease Control and Prevention at
www.cdc.gov

For a list of sanitizers
<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

On a more positive outlook; many manufacturers are maintaining their normal supply chains.

If anything good comes from this, it will be by our abilities as a nation working together that will make the difference to help us survive and prosper once again.

America the Beautiful built by Americans, Serviced by Americans, Saved by Americans

United we all are better together than apart. (5-10 feet for now).

We Provide, You Decide, **MELROY** Makes it Right